

Registering body report

31 Jan 2017

RTO Information

NTIS number	21808
Name	Mentor Human Resources Pty Ltd
Street Address	74 McKillop Street
City/town/suburb	Geelong
State	VIC
Post code	3220

Learner and employer response

	Learners	Employers
Response count (number)	1611	4
Population count (number)	1514	3
Response rate (per cent)	106.4	133.3

Learner and employer feedback

Scale	Learners		Employers	
	Average score	Average variation	Average score	Average variation
All scales	78.6	18.9	78.6	16.1
Trainer Quality	81.6	16.5	80.6	14.0
Effective Assessment	78.9	16.2	77.1	15.8
Clear Expectations	79.1	16.5		
Learning Stimulation	77.0	17.2		
Training Relevance	77.9	16.6	79.2	14.6
Competency Development	78.3	15.9	78.3	15.8
Training Resources	77.2	17.6	75.0	16.7
Effective Support	79.5	16.2	79.2	14.6
Active Learning	76.3	16.0		
Overall Satisfaction	79.6	17.5	80.6	16.7

Survey contexts and use

Completion of this section is optional and may be used by the RTO to provide information and an explanation of the data provided.

Information	Explanatory notes
Specific contexts to consider when interpreting survey results	
Main ways data has been used for continuous improvement	